



# NETWORK NEWS

VOL. 1, APRIL 2003

## CLINICAL RESOURCE GROUP, INC

### First Edition

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Welcome to the first edition of the CRG *Network News*. It will be the goal of *CRG Network News* to deliver timely information regarding the CRG network for you and your office staff as well as to be a source of sharing other current topics that impact our provider partners. We welcome your input and ideas for making *Network News* a useful and relevant tool for your practice.

#### Next Month's Issue:

### SCHA Services Begin April 1

- ◆ Site Visits
- ◆ HIPAA Readiness
- ◆ Web Resources

Effective April 1<sup>st</sup> all chiropractic services for South Country Health Alliance (SCHA) members will be delivered through the CRG network of chiropractic providers. All service dates prior to April 1, 2003 must be submitted to the previous network organization. UCare will continue to provide administrative and network services to SCHA for other services.

Clinical Resource Group is committed to practical administrative processes and applying reasonable community-based clinical standards. Our aim is to bring patients and providers of health services together in effective and respectful business relationships. We are committed to:

#### *Editorial Staff*

Gene M. Helle

Carrie Joeckel

Dr. Rick Printon

- ◆ an open network model
- ◆ community based clinical guidelines
- ◆ no prior authorization
- ◆ prompt and accurate claims payment

#### *Graphics/Layout*

Kristin Helle

## CRG Quality Improvement Council Selected

Community based care standards are fundamental to CRG's network service philosophy. The CRG Quality Improvement Council is composed of 5 practicing chiropractors who provide a practical clinical approach to the standards of care that are adopted for use by the network.

The council includes the following CRG providers:

### CRG Quality Improvement Council

Dr. Dean Brinkman	Sleepy Eye, MN
Dr. Bob Daschner, Chairperson	Waseca, MN
Dr. Jeff Maness	West Concord, MN
Dr. Todd McGillick	Gaylord, MN
Dr. Rick Printon, CRG Chiropractic Dir.	Stillwater, MN

### Haven't Checked Out CRG's New Website Yet?

- Download PDF formats of the Administrative Manual and Clinical Guidelines
- Online Provider Directory
- Meet the team at CRG

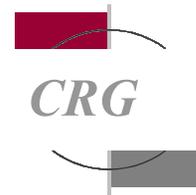
[www.clinicalgroup.net](http://www.clinicalgroup.net)

## Administrative Manuals and Clinical Guidelines Online

The CRG Chiropractic Administrative Manual and the Clinical Treatment Guidelines are now available online at **www.clinicalgroup.net**. Just click on Provider Resources and select the manuals you need to download. By using on-line resources CRG reduces its costs of producing and mailing and affords the network easy access to updated materials without cluttering your office with paper.

If you do not have access to the Internet to download and print this information you may contact Carrie Joeckel in Provider Relations and a copy will be mailed to your office.

Our toll free number is **(866) 281-1997**, or you can fax your request to us at: **(651) 633-6547**.



## Current License Needed Now!

Your credential file needs to have a copy of your current 2003 chiropractic license. As credentialing occurred for most providers before the 2003 licenses were available, you must send us a copy of your current license before CRG can pay your claims.

Please FAX your current license to CRG at **(651) 633-6547**.

## CRG Chiropractic Director Presenter at New Orleans Conference

Dr. Rick Printon, CRG's Vice President for Clinical Services, presented at the March 13-16 Association of Chiropractic Colleges and Research Agenda Conference in New Orleans. Dr. Printon, who practices in Minneapolis, presented a study in association with Northwestern Health Sciences University on the effectiveness of chiropractic manipulation for patients over 60 years of age with extremity pain. He also addressed diversity in chiropractic care, sharing his experience serving an ethnically diverse patient population in downtown Minneapolis.

**"I was pleased to encounter so many DC's with their masters or PhD degree, and several DC, MD's "**  
**Dr. Rick Printon**  
*On his recent trip to the ACC-RAC Conference in New Orleans.*

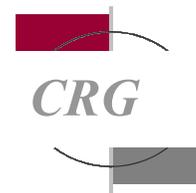
"I was pleased to encounter so many DC's with their masters or PhD degree and several DC, MD's," Dr. Printon commented. "All of these individuals are knee deep in various research projects. The research projects are funded by the National Institute of Health, the National Center for Complementary and Alternative Medicine and the Foundation for Chiropractic Education and Research as well as several other private sources."

In the last 5 years the quality and funding for chiropractic research has shown enormous growth. Chiropractic research is now published in internationally recognized scientific journals. You can visit PubMed from the National Library of Medicine website to see some of the research. Some authors suggested are Triano, Haldeman, Bronfort, P. Thomas Davis, Patrick Bolin, Dishman, and Kawchuk to name a few.

Memo from CRG's President:

*"We hope you find this newsletter an informative and useful tool to keep you up to date on CRG policies and resources. Your feedback on this publication, as well as our website ([www.clinicalgroup.net](http://www.clinicalgroup.net)), is welcomed and appreciated, as we continually strive to improve the quality and accessibility of our services. We also welcome ideas or submissions for future newsletter articles, which may be directed to our office via email, mail, or fax."*

Gene M. Helle  
President



"People will forget what you said, people will forget what you did, but people will never forget how you made them feel"

Maya Angelou



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